

JD Edwards World

A Proven Past, a Solid Future

June 2006





NOTE:

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JD Edwards World: Protect, Extend, Evolve

Oracle's JD Edwards World, built for the IBM System i platform (formerly iSeries), offers small and medium businesses a reliable, functionality-rich, Web-enabled ERP environment for world-class management of plants, inventories, equipment, finances, and people as a synchronized, integrated whole. It is tightly integrated and prebundled on a single database, reducing implementation cost and complexity. Furthermore, JD Edwards World line of products is specifically designed to support complex business operations with minimal maintenance.

Oracle's goals are to increase the quality of customers' total ownership experience, support the complexities of managing for success in a global economy, and reduce overall information technology (IT) costs.

To attain these goals, Oracle's strategy is three-fold:

- Protect—Oracle will continue to help protect customer's investments in JD Edwards World software by continuing to enhance its capabilities and committing to supporting JD Edwards World as per the recent Applications Unlimited announcement.
- (2) Extend—JD Edwards World is extending system capabilities by producing A9.1, a new version to be released within the next 12 months. Also, there have been significant enhancements to A7.3.16 and A8.1.6, the current JD Edwards World releases.
- (3) **Evolve**—JD Edwards World customers have more options than ever before to continuously evolve system capabilities, including planned *direct* conversions to Oracle's future ultimate evolution, Fusion.

"We strongly welcome Oracle's plans to support the JD Edwards applications on the IBM System i platform beyond 2013.

Our mutual installed base as well as prospective clients can continue to invest with confidence and know that they have the flexibility to move forward based on their business requirements.

We intend to continue our close collaboration with Oracle to deliver solutions that help our clients simplify their IT and drive business innovation."

> Mark Shearer IBM System i General Manager

JD Edwards World and Applications Unlimited— Customers Choose Their Future

In April 2006, Oracle announced the Applications Unlimited Strategy: Oracle's plan to continue providing ongoing enhancements to current Oracle Applications beyond the delivery of Oracle Fusion Applications. This strategy, mainly driven by what Oracle heard from its customers and user groups, will provide customers with greater visibility into Oracle's existing product road maps and help them derive continued success with their current applications by delivering dedicated, worldclass development and support for years to come. Along with Oracle's existing programs like Lifetime Support Policy, Applications Unlimited is driven by Oracle's ongoing commitment to protecting its customers' investments.

What this means to JD Edwards World customers is that Oracle is furthering its commitment to protect, extend and evolve JD Edwards customer investments. Oracle is also extending its enhancement and support efforts on the IBM System i platform beyond 2013 to ensure World clients that Oracle will be there to support them.

With the acquisitions Oracle has made recently and the resources that it has acquired, Oracle can focus its efforts on functional enhancements instead of overlapping infrastructure development for each product line. To this end, Oracle is moving toward establishing separate business units for each of its product lines. In addition, more developers means more people committed to innovating, listening to customers, and creating the best applications in the marketplace.

Finally, it is important to note that both JD Edwards World and EnterpriseOne organizations plan to continue to enhance their products while their customers take full advantage of the award-winning Oracle Lifetime Support policy.

As we develop new product releases, we will continue to incorporate input from customers and user groups. As always, please email us at worldinfo_us@oracle.com with any issues or questions. For more information about Applications Unlimited, please visit: oracle.com/applications/applications-unlimited.html "Oracle and IBM are committed to the long-term success of our joint customers. By continuing to support JD Edwards solutions running on IBM beyond 2013, we are giving our customers the flexibility to choose if and when they upgrade to Oracle Fusion Applications."

> John Wookey Oracle Senior Vice President of Applications Development

IBM Relationship Growth— A Brighter Future for JD Edwards

Built on a JD Edwards–IBM partnership that spans almost 30 years, JD Edwards customers on the System i platform will continue to experience the same functional, affordable and reliable application they have today.

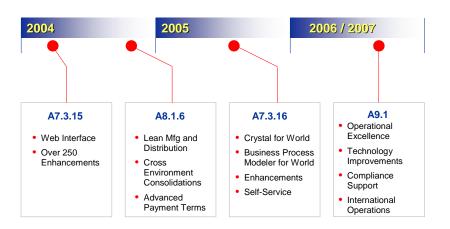
In addition, Oracle has announced plans to strengthen its partnership with IBM and their SMB (small and medium businesses) reseller channel to promote all JD Edwards applications globally.

The investment will support go-to-market activities for Oracle's JD Edwards World and EnterpriseOne software products with Oracle and IBM sales teams and value-added resellers (VARs).

JD Edwards World Road Map

During 2005, Oracle released updates to both current versions of JD Edwards World, A8.1.6 and A7.3.16. Both versions of the product are Web-enabled and continue to be enhanced with both regulatory changes and enhancements.

Oracle plans a new release of the JD Edwards World product, A9.1, to be released within the next 12 months. The A9.1 release will be the first major release of JD Edwards World in several years.



JD Edwards World Planned Roadmap

This paper will define the functionality currently available in releases A7.3.16 and A8.1.6. It will also define the enhancements requested for the next JD Edwards World release, A9.1.

JD Edwards World Release A9.1

The JD Edwards World line of products is specifically designed to support complex business operations with minimal operational costs. Product imperatives driving JD Edwards World enhancement efforts include:

- o Compliance support
- o Operational excellence
- o Technology improvements
- International operations

Based on customers' surveys and feedback and focus user groups, these are the enhancements customers have requested for A9.1:

Compliance Support

- o Approvals
- o Address book enhancements
- o Increase security usability
- o Positive payment media

Operational Excellence

- o Address book consolidation of entities
- o Service and warranty management
- o Lot enhancements
- o Quality enhancements
- o Kanban enhancements

Technology Enablement

- o Major upgrades improvements
- o Service-oriented architecture
- o PC uploads/downloads—spreadsheet applications

International Operations

- o Brazilian localizations—PISCO/FINS
- o Russian financials
- o German GDPU
- o Localization for more than 17 countries

"I am absolutely delighted with Oracle's continuing support of JD Edwards World.

There will always be a substantial group of companies that will have its system needs completely met using JD Edwards World and IBM System i machines.

Once again, Oracle has hit a home run with the Application Unlimited Strategy."

Michael Caldwell VP of MIS, LaSalle Bristol President, World User Group In addition to the enhancements being considered for these areas, as the first major World release since 1997, customers have requested significant enhancements to the following systems in the JD Edwards World A9.1 release: Address Book, Accounts Payable, Accounts Receivable, Payroll, Shop Floor Control, Inventory Management, Sales Management, and Procurement.

For more information regarding A9.1, please visit the JD Edwards A9.1 Statement of Direction on the Customer Connection Web site. "JD Edwards World provides integrated, real-time information to help us make effective business decisions across our many business units. The faster our teams in the field and in the back office can access that data, the smarter and more competitive we are."

> G. Patrick Thompson, Jr., Sr. VP of Administration and CIO, The Shaw Group

JD Edwards World A7.3 Service Package 16

JD Edwards World A7.3 Service Pack 16 is focused on providing significant value to service/project management industries, manufacturing/distribution organizations, and all entities seeking to reduce the costs and risks associated with managing corporate compliance, such as required by the Sarbanes-Oxley Act. JD Edwards World A7.3 Service Pack 16 includes significant enhancements to the following systems: Accounts Payable, Accounts Receivable, Payroll, Shop Floor Control, Inventory Management, Sales Management, Procurement, and Contract Billing. Crystal Reports and Crystal Enterprise*, Business Process Modeler**, and HTML interface are also available at this time.

Compliance

JD Edwards World A7.3 Service Pack 16 delivers:

- **Improved financial controls and visibility**—Enhancements include a Cash Flow Analysis report and an audit history of the batch header tables.
- **Payroll compliance**—Enhancements include support for the Canadian T4 XML filing, multiple check limit processing, and added flexibility in calculating deduction arrearages, multidistrict taxing, and wage assignments.
- Enhanced control of the Accounts Payable payment process—Enhancements include the update of audit trail information in the bank account file.
- Generally Accepted Accounting Principles (GAAP) and International Accounting Standards (IAS) compliance— Enhancements include a new Cash Flow Analysis report.
- **Reduced costs and improved efficiencies**—Enhancements include one-time vendors and a credit and collections activity log.
- Improved documentation of standard business processes based on World software¹**.

Cost Containment

¹ * Limited use license provided

^{**} Separate license required

Reduction of waste and optimized operational performance continue as organizational imperatives. JD Edwards World A7.3 Service Pack 16 delivers:

- **Crystal Reports**—Crystal Reports is a leading informationreporting package that helps create more useful management information from the wealth of data contained in J.D. Edwards World software. Prepackaged integration with the J.D. Edwards World database is available for all A7.3 service packs.
- Streamlined access to data—Enhancements include an improved ability to report on inventory lots and easier management of open purchase order receipts.
- **Process efficiency**—Enhancements include the addition of the LIFO and FIFO methods to the automatic cash application, and the extension of the workday calendar to distribution applications.
- Improved ease of use—Enhancements include a batch program to copy bills of material and improvements to cycle count. Manufacturing accounting can now be done at actual cost or a combination of standard and actual cost.
- **Enhancements to the HTML interface**—Enhancements include an HTML interface that provides the use of function keys. The user can now choose between using either the navigation bar or function keys directly.

Customer Intimacy

Profitable differentiation can occur when the organization personalizes business with internal or external customers. To this end, JD Edwards World Service Pack 16 delivers innovative improvements for:

- Streamlined Human Resource Management processes— Enhancements include the incorporation of Employee Self-Service in Human Capital Management Foundation, so employees can manage their own benefits and personal information.
- **Increased customer satisfaction**—Enhancements include Customer Self-Service functionality in the base Distribution package as well as improvements to sales order shipping documents and accounts receivable statements.

 Improved customer service—Enhancements include batch sales order entry that uses the customer's default language and currency to determine how the customer's order will appear in J.D. Edwards World software.

Technology Improvements

We recognize the software investments that customers have made and we are actively working on continuous improvements in the upgrade process. JD Edwards World A7.3 Service Pack 16 provides:

- Enhancements to the HTML interface—Enhancements include an HTML interface that provides the use of function keys. The user can now choose between using either the navigation bar or function keys directly.
- Additional deployment option for the Web interface— Enhancements include the ability of the Web interface to be deployed with Java applets.
- Additional tools to help administer the software— Enhancements include programs that help schedule backups during nightly batch processing and programs to automatically start J.D. Edwards World unattended jobs after an initial program load (IPL).
- Additional media option for loading software— Enhancements include the availability of software on DVD simplifies the process of ordering updates.

International

Oracle is committed to protecting our customers' software investment by ensuring that in a world of ever-changing statutory and local business requirements, the required updates are provided. JD Edwards World A7.3 Service Pack 16 provides:

- o Updates for Argentina, Australia, Brazil, Canada, France, Italy, Ireland, Mexico, and Spain.
- Updates to support the International Bank Account Number (IBAN) commonly used in Europe.
- As-of processing for accounts payable and accounts receivable to enable European customers to meet local reporting requirements.

"We particularly like JD Edwards World and IBM System i products because we do not have to be techies. They work flawlessly. We can focus and concentrate on solving business problems."

> Michael Caldwell VP of MIS, LaSalle Bristol President, World User Group

• A Cash Flow Analysis report to meet IAS requirements and help our customers make better business decisions.

JD Edwards World A8.1 Service Package 6

The release of Service Pack 6 for World A8.1 represents JD Edwards World's continued commitment to delivering ever-increasing value through an exciting new look and meaningful enhancements for all JD Edwards World customers.

Our renewed commitment to A8.1 constitutes a change in how A8.1 has been viewed historically. For several years, A8.1 was not positioned as the primary option for JD Edwards World customers who needed additional capabilities. However, there are many major enhancements contained in A8.1 that didn't exist in A7.3, such as financial consolidations, advanced payment terms, Kanban, additional forecasting methods, and other lean manufacturing and distribution–enabling capabilities. The creation of migration paths from A8.1 to JD Edwards EnterpriseOne creates more options for JD Edwards World customers upgrading through an A8.1 path.

Functional enhancements to A8.1 are designed to improve productivity, simplify operations, and expand the possibility of how customers do business, not only for existing A8.1 customers, but also for A7.3 customers who need additional capabilities and want to retain the stability, simplicity, and familiarity of JD Edwards World.

For additional information on A8.1.6, visit the Customer Connection Web site and click **Support: Documentation: Documentation Updates: World: All product lines**.

JD Edwards World A7.3, A8.1, and A9 Path to Fusion

Oracle has committed to providing an automated path from JD Edwards World to Oracle Fusion. Automated paths will be available from JD Edwards World A7.3, A8.1, and A9. There is no requirement to upgrade to other Oracle product families such as JD Edwards EnterpriseOne or Oracle E-Business Suite.

With Applications Unlimited and the Oracle Lifetime Support policy, JD Edwards World customers can evaluate upgrades to their JD Edwards World releases and migration to Oracle Fusion when appropriate for their business.

Oracle Fusion

Oracle Fusion is Oracle's long-term commitment to providing our customers with access to the technologies, services, and resources that can revolutionize their business. Oracle Fusion is also an architecture that is being developed right now to provide the enterprisewide business intelligence needed for improved decision making, the adaptive business processes that can help businesses adjust to changing market conditions and competitive threats, and the lowest total cost of ownership offered by any enterprise software provider.

Why Fusion?

You can think of Oracle Fusion as the next step in Oracle applications technology, which will embrace the concepts of service-oriented and standards-based information architectures. The goal is to provide costeffective integration, flexible business processes, and improved extensibility. Oracle Fusion is about putting together the processes, people, and products that leverage the best from each of our applications product lines. You can be confident that you are working with a company that is committed to supporting you now, and that also has an eye on the future, helping to ensure that we will be there for you in the long term.

JD Edwards World releases A7.3, A8.1, and A9.1 will each have a direct path to Oracle Fusion.

Education Services to JD Edwards World Products

As a maintenance-paying customer you have several choices regarding JD Edwards World training. All these education services opportunities will help you to understand what your current JD Edwards World software can do for your company allowing you to get the most out of your investment.

Here is a brief description of the services and training offered by the JD Edwards World team.

Product Utilizations

These sessions are one-to-two hour, remote Web conferences. There is no cost to you because they are a benefit of your annual maintenance dollars. Product experts discuss business challenges and how your JD Edwards World software can help solve these issues.

eLearning Courses

You can download eLearning classes and use them within your organization for one year.

Knowledge Transfer

These are customized training courses that take place at your facilities, just for your users. The course material is also customized to cover your specific data.

Live Web Classes

You can participate in interactive Web-based training courses led by product experts. The courses typically range from half-day to full-day curriculums.

Assisted Services

In these on-site engagements, JD Edwards World product experts help you fine-tune your application. Our team observes your processes to determine where you could improve efficiency and functionality. This real-time coaching can help you get the most out of your JD Edwards World software.

For additional information about all these training services, send an email to worldinfo us@oracle.com

JD Edwards World Customer Support Services

The JD Edwards World Customer Support services are evolving to include a more proactive approach to better meet your needs. As the most experienced team in the JD Edwards World line of products, our Support organization will continue to assist you with technical and applications support, setup, defect isolation, troubleshooting, and upgrade questions. The focus of this organization is to increase the ability to effectively support the JD Edwards World customers, provide the highest quality of support services, increase the knowledge resources offered to these customers, and increase the proactive support methodologies.

To attain these goals the JD Edwards World Customer Support organization offers the following:

- All customers on maintenance can log critical cases 24 hours a day, 7 days a week.
- All JD Edwards World support analysts use the same customer relationship and case management global systems.

- o Enhanced lifetime support policy.
- Online case management allows customers to log and manage customer support cases on the Web.
- o Online knowledge documents.
- o Online SAR and enhancement records.
- o The ability to download code changes and software updates.
- Net Change, Release Notes, and Statement of Direction documentation.
- Detailed SAR / Object lists for enhancements that assist customers with upgrading software.
- Year-end updates available at the Customer Connection Update Center.

Please visit our JD Edwards World Resource page at the Customer Connection Web site and click **Support**: **Online Support**: **JD Edwards World Resource Page.**

This Web site was designed using customer input and recommendations. You will find links to breaking news updates, advisor sessions, links to manage support cases, SAR and solution search, documentation and upgrade information, SPC codes, and discussion groups, and many other useful tools.

Troubleshooting Enhancements

Oracle Web Collaboration allows access to customer environments, or customers can watch Oracle demonstrations.

Proactive services include the following:

- o E-mail notification when requested SARs are complete
- Proactive customer calls
- o Breaking news updates
- o Customer newsletters
- o Statement of Direction for new releases
- o Advisor sessions (Web-based discussions with product experts)

Oracle's Lifetime Support Policy

Oracle leads the industry with the most comprehensive and flexible support policy, our new Lifetime Support policy. With Oracle Support, you know up front and with certainty how long your Oracle products are supported. The new Lifetime Support policy provides access to technical experts for as long as you license your Oracle products and consists of three support components: Premier Support, Extended Support, and Sustaining Support. It delivers maximum value by providing you with rights to future major product releases, so you can take full advantage of technology and product enhancements. Your technology and your business keep moving forward together.

The Oracle Lifetime Support policy also puts you in control of your upgrade strategy. Our flexible support policy options make it easier for you to plan and budget for Oracle's exclusive product upgrades. You'll enjoy continued peace of mind knowing that no matter what product release you're running, we'll always be there to support your business. When it's time to upgrade, if you are current on technical support, you will have rights to future releases that have been made available to all supported customers, so you can benefit from Oracle's technology leadership and keep pace with the world of business. For additional information about the Oracle Lifetime Support policy, please visit oracle.com/support/premier/lifetime-support-policy.html

Premier Support: Setting the industry standard

As an Oracle customer, you benefit from all the advantages of Premier Support, our award-winning, next-generation support program. Premier Support provides you with maintenance and support for your applications. It offers:

- o Major product and technology releases
- o Technical support
- o Updates, fixes, and security alerts
- o Tax, legal, and regulatory updates
- o Upgrade scripts
- o Certification with new third-party products/versions

Sustaining Support

Sustaining Support puts you in control of your upgrade strategy. For as long as you license your Oracle products, you will receive technical support, including access to our online support tools, knowledge bases, and technical support experts. Sustaining Support provides:

- o Major product and technology releases
- o Technical support
- o Access to Customer Connection
- o Pre-existing fixes for your solutions

Sustaining Support does not include:

o New updates, fixes, and security alerts

- o New tax, legal, and regulatory updates
- o Certification with new third-party products or versions
- o Certification with other Oracle products

The following table outlines the details regarding Lifetime Support for JD Edwards World.

Existing JD Edwards World Releases								
Release	Premier Support	Extended Support	Sustaining Support					
A7.3	Until at least 2013	N/A	Indefinite					
A8.1	Until at least 2013	N/A	Indefinite					

JD Edwards World products will continue to be supported as previously announced. JD Edwards World releases A7.3, A8.1, and A9.1 will each have a direct path to Oracle Fusion.

The Oracle Lifetime Support Policy is another concrete example of how we deliver a superior ownership experience.

Introducing JD Edwards World's Web Interface

Improving access to enterprise information, streamlining business processes, optimizing effort and resources—with JD Edwards World's Web-based interface, you can extend the advantages realized within your enterprise to anywhere in the world. Browser-based access to your JD Edwards World applications allows your employees to do business where your customers and partners do business, without sacrificing quick access to real-time enterprise information. It enables on-demand availability of the full suite of enterprise capabilities. And it allows you to expand the reach of your business with minimal additional investment in technology infrastructure.

The JD Edwards World Web interface provides a Web-based graphical user interface that is already familiar to Windows, Macintosh, and internet users. By automating many repetitive navigation tasks from the character-based environment, the Web interface offers such productivity tools as integrated calendars and automated field formatting.

Web Enablement is the perfect blend of a modern user interface integrated with JD Edwards World family of application functionality, supported by the data integrity, simplicity, and security of the IBM System i platform.

What Is JD Edwards World Web Enablement?

JD Edwards World Web Enablement is a complete deployment toolkit for developed applications, including:

- Windows client software for installing Jwalk-developed applications on desktops
- Server software for deploying Jwalk-developed applications via the internet in HTML, Java, or Windows

Jwalk is a tool that allows JD Edwards World to:

- Modernize the look and feel of IBM System i RPG-based interactive applications
- Integrate System i applications with desktop applications, Web applications, Web portals, and other data sources

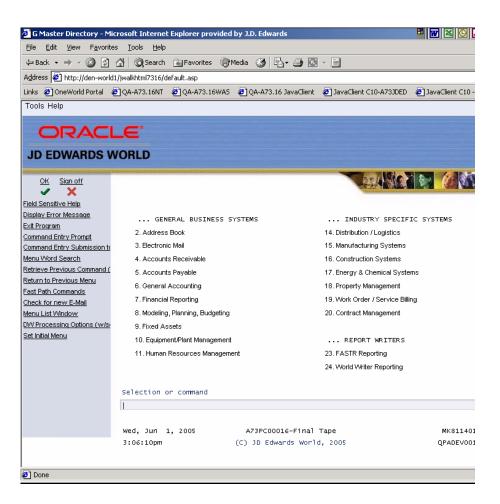
Why Upgrade to JD Edwards World Web Enablement?

JD Edwards World Web Enablement provides the following:

- o Improves user experience and increases user acceptance
- Provides a true GUI that Windows, Macintosh, and internet users already know
- o Automates repetitive navigation tasks
- Assists your users with productivity tools such as integrated calendars and automated field formatting

The Web interface is available for any JD Edwards World release starting with A7.3.15 and A8.1.6. As a JD Edwards World maintenance customer, there are no additional cost for these Web-enabled releases; they are included as part of your annual paid maintenance subscription.

New Look and Feel: Sample Screens



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Upgrade Services

Software Deployment Planning

As part of your maintenance, you can proactively plan your upgrade with the assistance of a JD Edwards World technical expert. On the Customer Connection Web site, submit information on your current release and the planned upgrade release by clicking **Implement: Optimize + Upgrade: Upgrade Guide: Software Deployment Planning**. A technical upgrade analyst will contact you and discuss important information about the upgrade and ensure that you are well informed before you begin.

Remote Upgrades

A quick and cost-effective way to transition to the latest JD Edwards World release is to have an upgrade expert from Oracle perform the upgrade remotely or on-site. This service will save you valuable time and resources so you can focus on your business critical tasks. The upgrade service includes updating your test and live environments, as well as access to the JD Edwards World expert who performed the upgrade for one month after go-live.

Next Steps

We invite you to contact your account representative or business partner to get more information about the future of Oracle applications and our commitment to your success. Your representative or partner can help you identify the upgrade path for your business that will meet your needs now and in the future.

Other Resources

You may also want to examine additional resources for further detailed information.

Product Documentation

Product documentation can be found on the Customer Connection Web site. Log into the site, click **Support** in the navigation bar on the left and then click **Documentation: Documentation Updates**. The Customer Connection Web site provides detailed documentation for each of our releases.

Printed Materials

There are several additional papers, presentations, executive blogs, customers and partners' Webcasts, and documentation available at the JD Edwards World home page at <u>oracle.com/applications/jdedwards-world.html</u>

Also, visit <u>oracle.com/applications</u> to learn more about Oracle's Application Strategy.



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